

DOG WALKING TERMS OF AGREEMENT
COCO AND TOTO

At COCO AND TOTO, we are committed to making sure that your dog is safe, happy, and has a wonderful time during their walks with us. As part of that commitment, we want to inform you that there is some risk of injury to your dog while he or she is in our care. Accidents can happen to even the most conscientious dog walker with the most friendly, well-behaved dog: dogs can sometimes slip off their leads, be attacked by a strange dog on the street, or contract an illness while on a walk. We want to assure you that we will go out of our way to make sure your dog is secure and out of harm's way: all of our dog walkers are rigorously interviewed by us, undergo an extensive background check, and, of course, love dogs!

As a licensed and insured pet services agency, we are required by state law that every dog we walk be up-to-date on both their Rabies and Bordetella vaccinations. For this reason, we must request to keep a copy of these records in your file, along with your dog's vet information and number in case of emergency.

Accordingly, we ask that you understand and agree to the following:

- __1. I understand and agree that COCO AND TOTO will exercise due care and diligence in the care and safety of my dog while in their custody. I agree that COCO AND TOTO will not be liable for any claims of injury, illness, damage or death to my dog while in their care, and I agree that under no circumstances will COCO AND TOTO be liable for consequential damage, except for circumstances resulting from negligence by COCO AND TOTO.
- __2. I understand that while under the care of COCO AND TOTO, my dog will be interacting with other dogs and people, and that there can be a chance of injury herein. I therefore agree that COCO AND TOTO should take all necessary steps to ensure the safety and wellbeing of my dog while in their custody, and I assume all risk of injury or illness to my dog while under the supervision of COCO AND TOTO.
- __3. I understand that, in the event my dog appears to be ill, injured, or at significant risk of experiencing a medical problem, COCO AND TOTO will attempt to contact me for instructions prior to seeking veterinary care. If I cannot be reached, I agree that COCO AND TOTO may use its reasonable discretion in seeking veterinary care on my behalf and that I will be responsible for all related expenses. I understand that COCO AND TOTO will attempt to use my preferred veterinarian, but if my preferred veterinarian is unavailable or if other circumstances mandate, I authorize COCO AND TOTO to use a veterinarian of its choice. I agree that COCO AND TOTO will not be liable for the actions and decisions of the veterinarian. I also agree to be responsible for any reasonable fees assessed by COCO AND TOTO for emergency care and transportation.
- __4. I certify that I have informed COCO AND TOTO of all aggressive behaviors in my dog, whether towards humans or other dogs, to the best of my knowledge. In the event that my dog causes injury or death to another dog or person while in the care of COCO AND TOTO, I indemnify and hold harmless COCO AND TOTO from any action which may be brought against it, and for any defense, settlement, or judgment entered against it resulting from such action of my dog.
- __5. I attest to the fact that all licenses and vaccinations for my dog, as required by New York City and the State of New York, are current and up-to-date, according to the law. I also authorize my veterinarian to share the medical records of my dog with COCO AND TOTO and with other veterinarians.
- __6. I hereby give permission to COCO AND TOTO to enter my residence or office to pick up and drop off my dog, and I agree to provide the necessary keys to do so or to provide my building's manifest with the name of my dog walker(s). In the event that an alternative walker should need to be provided for my dog, I agree to provide COCO AND TOTO with a spare set of keys, to be kept in a secure, locked location at the COCO AND TOTO store.
- __7. In the event that I need to cancel or reschedule a walk/walk(s) for my dog, I agree to give 24-hours advance notice to COCO AND TOTO or accept full charges for the walk(s). In the event that my dog walker is unable to walk my dog, for any reason, I understand that every effort will be made by COCO AND TOTO to contact me and to provide a reasonable alternative.

This agreement and waiver is valid from the date below and grants permission for future veterinary care without the need for additional authorization each time COCO AND TOTO cares for my dog.

Client Name *(please print)*

Dog Name

Client Signature

Date